

Useful expressions for Business Negotiations



Opening statements/beginning the negotiation

We would like to welcome you ... Today we are going to talk about ... We are glad that you could come and hope you will enjoy your stay here. Let's get down to business. Let's begin the discussion with ...

Expressing an opinion

If you ask me ... I think ...

Why not ...

Emphasising a main point

My main concern at this stage is ... The main thing for me is ... The main point I'd like to emphasise ... I would like to emphasise that

One point I'd like to emphasise is that ...

That's/This is an important point.

We need to keep in mind that ...

Let me repeat that ...

Suggesting or accepting an offer/compromise

We'd like to make a proposal that will hopefully benefit both sides. Would you consider ...? Why don't you ... What about if we ...? I think we can accept that ...

Asking for a suggestion

How do you think we should deal with ...?

What do you think is the best way forward?

What do you propose?



Asking for information

What are your usual fees/rates for ...?

Can/could you give me some more information about ...? Can you give more specific details about ...?

What can you tell me about ...?

Rejecting an offer/compromise

I'm afraid that's out of the question.
I am afraid we can not accept that.
I'm afraid that we can not accept your offer because/since/while ...
I'm afraid that those conditions are unacceptable because ...
Your proposal as it stands is not acceptable.

Requests

Do you think you could ...? Would you be able to ...? Could you ...? Would you be willing to ...?

Being firm

I understand what you're saying, but ...

I can see what you're saying, but ...

I'm afraid that's out of the question.

Being flexible

Would you be prepared to ... (if) ... I'm willing to ... (if) ... If you agreed to ... we could reciprocate



with ...

Provided that you ..., we see no objection to ...

We would be willing to consider that. We would be ready to make a concession on ...

We have no objection to ...



I can't go along with that. For me that is out of the question. Yes, but on the other hand ...

Clarifying

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As I understand it, your offer is ... If I understand you correctly, ... Please correct me if I'm wrong, but if I understand you correctly, you are proposing ... As I understand it, you're saying that ... So what you're saying is

So what you're saying is ... Am I right?

Agreeing

That's fine.	Tying concessions to conditions
You're quite right. I hadn't thought	Provided that you, we see no
about that.	objection to
That's a good point.	Provided that you,
Okay, I'm happy with that for now. Yes, I'd go along with that.	I think we could consider
Yes, definitely.	I am willing to (if)
Disagreeing	We would be prepared to (if)
Disagreeing I beg to differ with you.	If you agreed to, we could
I beg to differ with you.	If you agreed to, we could
I beg to differ with you. Nonsense.	If you agreed to, we could reciprocate with/by
I beg to differ with you. Nonsense. By and large, I accept your view, but	If you agreed to, we could reciprocate with/by On the condition that you, we

Summing up/concluding/closing

The main points that have been made are..

It's been a pleasure doing business with you.

I think the members of the group are basically in agreement on the following points ...

We look forward to getting to know you better both socially and professionally.

I think we've reached an agreement on this issue.

We are looking forward to exploring opportunities for a profitable business relationship with you.

I think we have met halfway on this.

Let me try to pull the main threads of this argument together.

Next steps

I'll be in touch again soon with more details.

Let's talk next week and see how things are going.

Your Notes:



MPEC: Engage, not teach

learn with ease thanks to our method based on Coaching & Neuroscience